

# Transfer of Hollard Vida's Life Insurance Portfolio to Global Alliance

Hollard Vida informs its clients of its intention to transfer its Life insurance portfolio to Global Alliance Seguros, S.A., as part of the business integration process. This communication aims to ensure full transparency and to clarify any questions regarding the process.

The proposed transfer does not change the terms of your policy, your benefits, your cover or the premium currently in force.

## 1. Why am I receiving this communication?

You are receiving this communication because you have a Life insurance policy that falls within the intended transfer of Hollard Vida's portfolio to Global Alliance Seguros, S.A.

## 2. Will my policy change?

No. The general and specific terms of your contract remain unchanged, as does the premium currently in force.

## 3. Will my benefits or cover change?

No. The transfer does not change the benefits, cover or terms of your policy.

## 4. Do I need to do anything?

No action is required from you, unless you wish to object to the transfer of your policy within the indicated period.

## 5. What is the deadline for objection?

The client has 60 days, counted from the date of receipt of the individual notification, to submit any objection in writing via the dedicated email address: [notificacaovida@hollard.co.mz](mailto:notificacaovida@hollard.co.mz).

## 6. What happens if I object?

If you submit an objection, you may exercise the rights provided for under the applicable legal terms, following publication of the authorisation from the Moçambique Insurance Supervision Institute in the Boletim da República.

## 7. Who is supervising this process?

The process is subject to the authorisation and supervision of the Moçambique Insurance Supervision Institute (ISSM).

## 8. Will my policy remain valid after the transfer?

Yes. The transfer of the portfolio does not change the validity of your policy or the contracted terms. The general and specific terms, benefits, cover and premium currently in force remain unchanged.



## 9. Where can I obtain further information?

For further information about this process, you may contact Hollard through the following channels:

Tel.: +258 21 357 700

Mobile: +258 84 380 2104 / +258 84 380 2103

Email: [notificacaovida@hollard.co.mz](mailto:notificacaovida@hollard.co.mz) / [info@hollard.co.mz](mailto:info@hollard.co.mz)

Website: [www.hollard.co.mz](http://www.hollard.co.mz)

## 10. Final message

The transfer of Hollard Vida's Life insurance portfolio to Global Alliance Seguros, S.A. is a regulatory procedure associated with the business integration process and is subject to the authorisation and supervision of the Mozambique Insurance Supervision Institute. This transfer does not imply any change to your policy: the general and specific terms of the contract, the benefits, the cover and the premium currently contracted remain in force.

Hollard reaffirms its commitment to transparency, continuity of service, stability of cover and the protection of its clients' interests, and remains available to provide any further clarification required.

