Transfer of Hollard Vida's Life Insurance Portfolio to Global Alliance

You are receiving this communication as part of a mandatory regulatory process related to the integration and merger of Hollard Vida Companhia de Seguros, S.A., Hollard Seguros, S.A. and Global Alliance Seguros, S.A.

This process requires the alignment of the life insurance portfolio under a single licence within the Hollard Group and is a formal legal requirement.

This communication is being shared to inform you of this regulatory step. It does not represent any change to your insurance policy or your relationship with Hollard.

1. Why am I receiving this communication?

You are being informed about the intended transfer of Hollard Life's life insurance portfolio to Global Alliance Seguros, S.A., as part of the integration process of the Hollard Group businesses in Mozambique. This process aims to progressively align operations under the Hollard brand.

2. Which brand will apply after the process is concluded?

The Hollard brand will continue to apply to your policy. This alignment does not change the brand associated with your policy, which will remain under the Hollard brand.

3. Will my policy change?

No. The general and specific terms of the contract remain unchanged, as does the premium currently in force.

4. Will my benefits or cover change?

No. The transfer does not change the benefits, cover or terms of your policy.

5. Do I need to do anything?

No action is required, unless you wish to object to the transfer of your policy.

6. What is the deadline for objection?

If you wish to object to the transfer of your policy, you may do so in writing within 60 days from the date of receipt of this notification, using the dedicated email address: notificacaovida@hollard.co.mz.

If you do not wish to object, no action is required from you. Please note that this procedure arises from a regulatory requirement applicable to the transfer process and does not imply any change to your policy.

7. What happens if I object?

If you object, you may exercise the rights provided for under the applicable legal terms, after publication of the ISSM authorisation in the Boletim da República.

8. Who is supervising this process?

The process is subject to the authorisation and supervision of the Instituto de Supervisão de Seguros de Moçambique (ISSM).

9. Does Hollard remain responsible until the process is concluded?

Yes. Until the formal conclusion of the process, Hollard remains committed to continuity, stability and the protection of clients' interests.

10. Where can I obtain further information?

For further information, you may contact Hollard through the usual contact details:
Tel.: +258 21 357 700 | Mobile: +258 21 357 700 / +258 84 380 2104 / +258 84 380 2103
Email: notificacaovida@hollard.co.mz / info@hollard.co.mz
Website: www.hollard.co.mz