Hollard moçambique

6 November 2026

FREQUENTLY ASKED QUESTIONS

The merger is complete

Information for Hollard Moçambique policyholders

In summary
Your policy remains a Hollard policy, its terms continue exactly as before and you do not need to do anything.

01 Is the merger complete?

Yes. Following approval by the ASFPM, the merger was registered with the CREL on 4 November 2026. Hollard Moçambique, Hollard Vida and Global Alliance are now one company: Hollard Moçambique Companhia de Seguros, S.A.

02 Why did I receive a notification about the transfer of my policy?

If you have a life insurance policy, you received this notification because it was part of the mandatory regulatory process for the merger. The law requires life policyholders to be formally informed when policies are transferred between entities, even when, as in this case, nothing changes for the customer.

03 The notification referred to Global Alliance. Has my policy moved to another insurer?

No. For technical and licensing reasons, the three companies were brought together into a single legal entity. That entity is now named Hollard Moçambique Companhia de Seguros, S.A. and operates under the Hollard brand. Your policy remains a Hollard policy.

04 Has my policy changed?

No. The general and specific terms of your contract remain the same, as does your current premium.

05 Have my benefits or cover changed?

No. The merger has not changed the benefits, cover or terms of your policy.

06 Which brand applies to my policy?

The Hollard brand.

07 Do I need to do anything?

No. Please continue paying your premiums as usual. The company's identification details (NUEL, NUIT and registered office) have been updated as a result of the merger. If this affects how you pay for your insurance, we will inform you directly through the usual channels. Never change payment details based on contact that has not been confirmed by Hollard.

08 Who supervised this process?

The process was authorised and supervised by the Mozambique Insurance and Pension Funds Supervisory Authority (ASFPM).

09 Where can I get more information?

Please contact Hollard through the usual channels:

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