

# Hollsure & Legal Assist

(00258) 84 32 29910 | (00258) 82 32 29960 | (00258) 21 357 700  
claimsr@hollard.co.mz | sinistros@hollard.co.mz

# Claim Form

ATTENTION: THIS DOCUMENT MUST BE FULLY COMPLETED AND SIGNED BY THE INSURED OR DRIVER

## 1. Policy Cover Details (copy of policy certificate and vehicle registration documents are required)

INSURED NAME				
E-MAIL		TELEPHONE		FAX
CERTIFICATE NUMBER		ISSUED AT	DATE OF ISSUE	
PERIOD OF INSURANCE, FORM		TO		
VEHICLE MAKE	MODEL	REGISTRATION No		

## 2. Driver Details

FULL NAME				
DRIVING LICENCE CODE	DATE OF ISSUE		TELEPHONE	

## 3. Accident Details

DATE OF ACCIDENT	TIME	PLACE
POLICE STATION	CASE NUMBER	TRAFFIC OFFICER NAME

## 4. Brief Description of Accident


Draw a picture to describe events that occurred.


## 5. Third Party Details

FULL NAME				
EMAIL	TELEPHONE		FAX	
VEHICLE MAKE	MODEL	REGISTRATION No		

## 6. In Your Opinion Who is to Blame for the Accident and Why?


## 7. Witnesses

FULL NAME	TELEPHONE		FAX	
FULL NAME	TELEPHONE		FAX	

## 8. Legal assist (IF Applicable)

## 9. Passengers in the Insured Vehicle

COURT NAME	NAME	AGE	NAME	AGE
CASE NUMBER	NAME	AGE	NAME	AGE

### Hollard Moçambique Companhia de Seguros, S.A.R.L.

Av. Sociedade de Geografia, no 269 | Edifício Hollard, C.P. 428 | Maputo – Moçambique  
Tel: +258 21 357 700 | Fax: +258 21 313 115 | www.hollard.co.mz

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seguros

# Features of the Hollsure product

## What does the policy cover?

- Hollsure covers The Insured for any Third Party Liability that might be incurred in Mozambique caused by or in connection with any vehicle described in the certificate of insurance.

## The cover extends to both:

- Death or bodily injury to any third party, other than to a person employed by the Insured or arising from the course of employment or if the person is a member of the same household.
- Damage to all property, other than that property that belongs to the Insured.

## Why is it compulsory?

- Mozambique does not have an MVA Road Accident Fund as in South Africa
- In respect of foreign registered vehicles the Mozambican authorities need to be assured that if any liability is incurred by the use of such vehicles on their roads; there is a Mozambican Insurance Policy that is valid to cover costs.

## Why Hollsure?

- Hollard Mozambique is a wholly owned subsidiary of the Hollard Insurance Company Limited which is the largest independent insurer in South Africa. It currently has an asset base of more than R 5 billion and has over 90 long-term, mutually beneficial partnerships - providing a broad distribution base and a wide product range backed by focused expertise.
- Use the company you can be absolutely sure you can communicate with long after your Holiday or business venture into Mozambique is over.

## How long is the period of insurance?

- The certificate is valid for 30 days from date of inception noted on the certificate. Unless otherwise arranged with Hollard Mozambique.

## What is the limit of liability?

- Unless otherwise stated in respect of any one occurrence, Liability shall not exceed the limit of R1, 000,000.00 (One million SA Rand)

# Claims Procedure

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Please make sure to advise Hollard of the accident within 7 days of the incident

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The claim form should be completed in full and submitted to Hollard Mozambique by either:

**Email:** sinistros@hollard.co.mz  
claimsr@hollard.co.mz

**Fax:** +258 21 313 115

**Hand delivery:** Hollard Moçambique  
Companhia de Seguros, S.AR.L., Av.  
Sociedade de Geografia, no 269,  
Edifício Hollard, C.P. 428, Maputo

## The following important documents are to be submitted with the claim form (without prejudice):

- Certificate of Insurance
- Any towing invoice
- ID (passport) and license of the Insured
- ID (passport) and license of the Third Party
- 2x quotes for repair of the Third Party Vehicle
- Copy of registration documents of Insured Vehicle
- Copy of registration documents of Third Party Vehicle
- Police Case number
- If possible any photo's taken at the scene of the incident

**Do not admit liability -  
refer all claims to your insurer**

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# Claims

## Hot Line Contact

**(00258) 84 32 29910**

**(00258) 82 32 29960**

**(00258) 21 35700**

[sinistros@hollard.co.mz](mailto:sinistros@hollard.co.mz)  
[claimr@hollard.co.mz](mailto:claimr@hollard.co.mz)

# Hollsure

information pocket