

Hollsure & Legal Assist

(00258) 84 32 29910 | (00258) 82 32 29960 | (00258) 21 357 700
claimsr@hollard.co.mz | sinistros@hollard.co.mz

Claim Form

ATTENTION: THIS DOCUMENT MUST BE FULLY COMPLETED AND SIGNED BY THE INSURED OR DRIVER

1. Policy cover details (copy of policy certificate and vehicle registration document are required)

INSURED NAME				
E-MAIL	TELEPHONE		FAX	
CERTIFICATE NUMBER	ISSUED AT		DATE OF ISSUE	
PERIOD OF INSURANCE, FORM		TO		
VEHICLE MAKE	MODEL		REGISTRATION No	

2. Driver details

FULL NAME				
DRIVING LICENSE CODE	DATE OF ISSUE		TELEPHONE	

3. Accident details

DATE OF ACCIDENT		TIME		PLACE
POLICE STATION	CASE NUMBER		TRAFFIC OFFICER NAME	

4. Brief description of accident

Draw a picture to describe events that occurred

5. Third party details

FULL NAME				
E-MAIL	TELEPHONE		FAX	
VEHICLE MAKE	MODEL		REGISTRATION No	

6. In your opinion who is to blame for the accident and why?

7. Witnesses

FULL NAME	TELEPHONE		FAX	
FULL NAME	TELEPHONE		FAX	

8. Legal assist (if applicable)

9. Passengers in the insured vehicle

COURT NAME	NAME	AGE	NAME	AGE
CASE NUMBER	NAME	AGE	NAME	AGE

Hollard Moçambique Companhia de Seguros, S.A.

Av. Sociedade de Geografia, no 269 | Wdificio Hollard, C.P. 428 | Maputo - Moçambique
Tel: +258 21 357 700 | Fax: +258 21 313 115 | www.hollard.co.mz

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Features of the Hollsure product

What does the policy cover?

- Hollsure covers The Insured for any Third Party Liability that might be incurred in Moçambique caused by or in connection with any vehicle described in the certificate of insurance.

The cover extends to both:

- Death or bodily injury to any third party, other than to a person employed by the Insured or arising from the course of employment or if the person is a member of the same household.
- Damage to all property, other than that property that belongs to the Insured.

Why is it compulsory?

- Moçambique does not have an MVA Road Accident Fund as in South Africa
- In respect of foreign registered vehicles the Mozambican authorities need to be assured that if any liability is incurred by the use of such vehicles on their roads; there is a Mozambican Insurance Policy that is valid to cover costs.

Why Hollsure?

- Hollard Moçambique is a wholly owned subsidiary of the Hollard Insurance Company Limited which is the largest independent insurer in South Africa. It currently has an asset base of more than R 5 billion and has over 90 long-term, mutually beneficial partnerships - providing a broad distribution base and a wide product range backed by focused expertise.
- Use the company you can be absolutely sure you can communicate with long after your Holliday or business venture into Moçambique is over.

How long is the period of insurance?

- The certificate is valid for 30 days from date of inception noted on the certificate. Unless otherwise arranged with Hollard Moçambique.

What is the limit of liability?

- Unless otherwise stated in respect of any one occurrence, Liability shall not exceed the limit of R1, 000,000.00 (One million SA Rand)

Claims Procedure

Please make sure to advise Hollard of the accident within 7 days of the incident

The claim form should be completed in full and submitted to Hollard Moçambique by either:

Email: sinistros@hollard.co.mz
claimsr@hollard.co.mz

Fax: +258 21 313 115

Hand delivery: Hollard Moçambique Companhia de Seguros, S.AR.L., Av. Sociedade de Geografia, no 269, Edifício Hollard, C.P. 428, Maputo

The following important documents are to be submitted with the claim form (without prejudice):

- Certificate of Insurance
- Any towing invoice
- ID (passport) and license of the Insured
- ID (passport) and license of the Third Party
- 2 x quotes for repair of the Third Party Vehicle
- Copy of registration documents of Insured Vehicle
- Copy of registration documents of Third Party Vehicle
- Police Case number
- If possible any photo's taken at the scene of the incident

**Do not admit liability -
refer all claims to your insurer**

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Claims

Hot Line Contact

(00258) 84 32 29910
(00258) 82 32 29960
(00258) 21 35700

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